

Dealing with Difficult People

(You might be one of them)
A Presentation by Troy Christensen

Description:

Does someone you deal with drive you crazy? Do you ever wonder how some people can be so obnoxious or why they do such stupid things? If so, you know what it is like to deal with a difficult person. This presentation will discuss eight proven strategies for dealing with difficult people. You will come to understand some behavioral principles which will give you insight, understanding, and perspective. After learning these simple strategies you will be prepared to deal with those difficult people, and you will understand yourself better, because, everybody is a difficult person to someone.

Comments from Past Participants: